

Mobile Security

Tips to Keep You Safe



Member
FDIC

Mobile Security Safety Tips

Westside Bank wants to keep our customers safe. We strongly advise all customers utilizing mobile banking to adequately safeguard your mobile device. Following these simple guidelines will help ensure the safety and protection of your deposited items and bank account.

- ◆ Treat your mobile device with the same care as you do your personal computer.
- ◆ Avoid storing sensitive information like passwords and Social Security numbers on your mobile device.
- ◆ Password protect your mobile device and lock it when you're not using it.
- ◆ Be aware of your surroundings- don't type any sensitive information if others around you can see.
- ◆ Don't perform banking activities on public Wi-Fi networks.
- ◆ Protect your phone from viruses and malware by installing mobile security software.
- ◆ Regularly download OS updates for your mobile device and apps.
- ◆ Use discretion when downloading apps to your mobile device.
- ◆ If you lose your mobile device, let us know immediately by contacting one of our branch offices.
- ◆ Monitor your bank accounts regularly and report suspicious activity immediately
- ◆ Sign up for text banking to receive account activity alerts
- ◆ Log out of mobile banking sessions completely by tapping the **"Log Out"** button on your mobile device.



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